

Welcome to Bell Haven!

We really hope you enjoy your stay in our lovely family home.

There's lots to do and see in Purbeck and the surrounding area:

Please see our folder packed with information and brochures for local attractions - plenty to do, whatever the weather (but we wish you warmth and sunshine!).

TV, WiFi and Entertainment

1. The WiFi code can be found on the back of the router behind the TV in the lounge
2. A signal booster is plugged in on the landing upstairs (same WiFi code) - please don't turn this off.
3. The TV in the lounge has Freeview - those with technical wizardry can do lots more, but please don't ask me how! (there's a long HDMI cable provided)
4. There is a small TV ideal for games consoles in the top bunk room with built in DVD player.
5. We also have books, DVDs, games and jigsaws suitable for all the family.

Recycling and Bins - bin day is Thursday.

1. Please, please, please recycle! There is only one general rubbish bin (to the right of the front door as you look outside), which only gets emptied once every two weeks, so if you are fortunate to find it empty on your arrival, please have mercy on the guests arriving after you.
2. There are two bins to the left of the door as you look out - these are for paper and cardboard. Please do NOT put black bags in these as they will not be emptied by the bin men (and we'll have to do it, with much holding of noses)
3. The two green boxes next to the recycling bins are for tins, plastics and glass.
4. There is a food recycling box next to the general waste bin. On Thursdays please make sure this bin is clearly 'out' on the pavement for the bin men to collect.

If the worst comes to the worst and there is no room in the bins (we hope not!) there is a **waste and recycling** facility just off Victoria Avenue, Swanage, BH19 1EJ. Just half a mile away.

Bell Haven - a holiday home with a big heart

www.bellhavencottage.co.uk

Cleaning, bedding and towels

1. We have a team of wonderful cleaners who come in weekly between changeovers to make the house beautiful for your arrival. Bell Haven is a large house, with a lot of stairs, however, and it takes a lot of cleaning! We only have a few hours for changeover, so please be considerate of our cleaners as you depart, and leave the place in a reasonable state. For health and safety reasons it would really help if you don't leave opened food in the fridge or kitchen.
2. All bedding and towels are provided. Please bring your own beach towels.
3. In case you need them we have an iron, small ironing board, small dust buster and a vacuum cleaner in the cupboard in the downstairs bedroom (just as you go in). There are also cleaning materials and a dustpan and brush in the kitchen cupboards.

Pets

If you are bringing a well-behaved pet (by arrangement), all we ask is that you do not allow them in the bedrooms or on furniture as this affects the cleaning as well as the comfort and sometimes health of other guests.

There is a dog bed and two food/water bowls in the box beneath the double seat by the back door. There is also a foldable dog crate/bed in the downstairs bedroom.

Dogs can take exercise in the fields across the road as the garden is not very big. Please pick up any dog poo and dispose of it responsibly, especially if it's in our garden!

Parking

Unfortunately there is no designated parking for the house. If you are very fortunate you may be able to park across the road by the Globe Pub, but if not you should be able to find parking spaces further up Bell Street, or in neighbouring Jubilee Road or on the High Street in front of the curry house or chip shop. It's possible to park up on the pavement outside the house when loading or unloading your car, but double yellow lines make this a dodgy place to park for longer periods.

Local Amenities

Bell Haven is very conveniently situated for good food and all your holiday needs.

As you may have noticed, the house is right next door to the [Golden Bengal](#) Indian Restaurant - we can highly recommend their food, and you can sit at home while you wait for a takeaway. Just one street away, on the corner of Jubilee Road, is [Harlees Fish and Chips](#).

Opposite is [The Globe](#) pub, great for food and a beautiful beer garden at the back.

Just across on the High Street is the [Costcutter](#) for all your basic food and groceries. They also do fresh bread and pastries and have an excellent local butcher. There are larger [Co-op](#) and [Budgens](#) stores in town (near the Station) for a wider range.

And finally....

If you have any questions that have not been answered here, or if there is a maintenance problem, please contact:

Wyke Dorset Cottages (if you booked through the agents) on [01929 422776](tel:01929422776)

or

Emma Randall on [07506 192377](tel:07506192377)

Jonathan Crowe on [07425 152190](tel:07425152190)

Once again we hope that you enjoy your stay at Bell Haven and look forward to welcoming you again.

Please have a look at our website and feel free to leave your comments and feedback in our online Visitors Book.

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